# **Utility Operations Leadworker**

### SUMMARY/PURPOSE

To coordinate and lead an assigned crew in performing the installation, maintenance, and repair of the City's water distribution system, natural gas distribution system (including transmission mains up to 900 PSI), sanitary sewer collection system, and stormwater collection system. The work involves a combination of leading a crew, laboring, and operating power equipment to complete utility projects; duties may be performed under adverse weather conditions.

### SUPERVISION RECEIVED

The supervisor makes assignments by defining objectives, priorities, and deadlines and assists incumbents with unusual situations which do not have clear precedents. Incumbents plan and carry out the successive steps and handle problems and deviations in the work assignment in accordance with instructions, policies, previous training, or accepted practices in the occupation.

## SUPERVISION GIVEN

Does not have direct supervisory responsibility but does have significant oversight of employees and input regarding performance on a regular basis.

#### **ESSENTIAL DUTIES AND RESPONSIBILITIES**

- 1. Oversee the installation, repair, modification, and maintenance of the City's water distribution system, natural gas distribution system, sanitary sewer collection system, and stormwater collection system.
- 2. Ensure a safe work environment; train personnel in their areas of work including correct and safe operating procedures, methods, and techniques used.
- 3. Direct assigned personnel in the execution of construction and repair projects, providing clear, sufficient, and timely information about plans, expectations, tasks, and activities.
- 4. Establish work standards for assigned personnel; mentor and guide assigned employees in areas where improvement is needed.
- 5. Guide, check, monitor, inspect, and report on the work of a crew engaged in the installation, repair, modification, or maintenance of pipe sections, hydrants, valves, regulators, pressure reducers, meters, and taps; sewers, culverts, catch basins, and manholes; or excavation work, such as shoring, construction materials, compaction, and restoration.
- 6. Monitor worksites to ensure compliance with established methods, guidelines, and procedures; inspect for appropriate barricades, warning devices, and proper placement of equipment.
- 7. Interpret maps for the purpose of directing maintenance personnel to locate work projects; interpret gas distribution maps for purposes of directing shutdown area when gas main has been damaged.
- 8. Respond to emergency situations as incident commander, make initial assessment and determine degree of danger, damage, urgency, or inconvenience involved; prioritize and process information pertaining to emergency maintenance needs by directing personnel and equipment to worksite locations; control and direct activities at worksites requiring emergency repairs to restore services; document all activities to meet the Minnesota Office of Pipeline Safety (MNOPS) and Pipeline and Hazardous Materials Safety Administration (PHMSA) requirements.
- 9. Communicate effectively with Police, Fire, and other work crews of hazards at worksite locations.
- 10. Use the Enterprise Asset Management (EAM) system to maintain detailed records of utility projects, including work performed, progress, and materials used.
- 11. Supervise and lead the restoration of worksite street surfaces by directing personnel to refill trenches, mixing, pouring, and smoothing asphalt, gravel, and other materials to repair roadways.
- 12. Plan and coordinate construction maintenance projects with department personnel, other City departments, outside contractors, and customers as needed; review construction plans and specifications for compliance with existing standards; conduct meetings with assigned personnel to discuss work projects.
- 13. Supervise crew members in the maintenance of tools, and inspect equipment to ensure safe operable condition.

- 14. Understand, monitor, and make operational decisions based on weather models and forecasts.
- 15. Be proficient with basic computer functions, cloud-based applications, and data collection and analysis applications.
- 16. Arrange equipment and materials necessary to complete assigned tasks and furnish to worksites by trailer or pick-up truck, ensuring combined weight does not exceed 26,000 pounds gross vehicle weight.
- 17. Develop traffic control plans for worksites, and instruct and train assigned personnel in proper installation of the plan.
- 18. Direct work crews to close a job site that is in violation of health/safety regulations.
- 19. Operate excavators, hydro-excavators, backhoes, and dump trucks if needed.
- 20. Be an effective team member by exhibiting self-motivation, supporting other employees in handling tasks, interacting effectively and respectfully with others, showing a desire to contribute to the team effort, accepting assignments willingly, and completing tasks within agreed upon timelines.
- 21. Coordinate with various City departments, other government agencies, and community groups to develop methods of sharing resources, minimizing duplication, and simplifying procedures.
- 22. Provide training on new or modified procedures and policies to all affected parties.
- 23. In collaboration with the supervisor, organize and direct the work activities of assigned team, and determine work priorities, assignments, and coordinate schedules to ensure timely completion of work.
- 24. Provide input on decisions regarding the hiring processes, onboarding procedures, and discipline of assigned personnel.
- 25. Establish and maintain positive working relationship with the supervisor and employees by maintaining two-way communication, producing consistent results, advocating for the team when appropriate, and offering expertise to improve processes, systems, and the organization.
- 26. Other duties may be assigned.

# **JOB REQUIREMENTS**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skills, and abilities required.

## 1. Education & Experience Requirements

A. Completion of the City of Duluth Water & Gas Maintenance training program, or Utility Operator Apprenticeship program, and two (2) years of experience in a lead position and/or leading workcrews of similar complexity and level of responsibility.

# 2. License Requirements

- A. Possess and maintain a Minnesota Class "A" commercial driver's license including a Combination Vehicle Endorsement and tanker endorsement.
- B. Ability to obtain and maintain an SC Wastewater Operator license within one (1) year of hire date.
- C. Ability to obtain and maintain a Minnesota Class "D" Water Operator license within one (1) vear of hire date.
- D. Must stay up-to-date on continuing education and Operator Qualifications (OQs).

## 3. Knowledge Requirements

- A. Extensive knowledge of the materials, equipment, procedures and practices used in the installation, repair, and maintenance of a water and gas distribution/high pressure transmission main system, and sanitary and stormwater collection systems.
- B. Critical knowledge of safe and proper trenching and shoring procedures, and trench box operations.
- C. Extensive knowledge of applicable federal, state, and local laws and regulations pertaining to the installation, repair, and maintenance of a water and gas distribution system, sanitary sewer, and stormwater collection systems.
- D. Knowledge of confined space entry procedures.

- E. Knowledge of gas-and-diesel-powered equipment used in the installation, maintenance, and repair of a water and gas distribution/high pressure transmission main system, sanitary sewer, and stormwater collection systems.
- F. Knowledge of applicable safety procedures and requirements.
- G. Knowledge of traffic control and vehicle operation regulations.
- H. Knowledge of OSHA, DOT, CDL, Environmental Protection Agency (EPA), and MNOPS, Minnesota Pollution Control Agency (MPCA), and Minnesota Department of Health (MDH) regulations.
- I. Knowledge of location and topography within the City of Duluth.
- J. Knowledge of methods and procedures of flow monitoring and sampling of water, wastewater, and stormwater.
- K. Knowledge of WIN-911 and the Supervisory Control and Data Acquisition (SCADA) system operation.
- L. Knowledge of sanitary sewer force main operation and maintenance.
- M. Knowledge of soil sampling techniques.
- N. Knowledge of problem-solving and conflict-resolution techniques.
- O. Knowledge of applicable safety requirements.
- P. Knowledge of, or the ability to learn, City policies and procedures.
- Q. Knowledge of federal, state, and local laws, statutes, regulations, codes, and standards related to the area of responsibility.
- R. Knowledge of effective leadership and personnel practices.
- S. Knowledge of business and management principles involved in strategic planning, resource allocation, human resources practices, leadership technique, and coordination of people and resources.

# 4. Skill Requirements

- A. Skill in setting up and removing appropriate traffic controls.
- B. Skill in performing construction repairs to a water and gas distribution system, sanitary sewer, and stormwater collection systems.
- C. Skill in supervising and leading assigned personnel.
- D. Skill in operating excavators, backhoes, and dump trucks.
- E. Skill in pinpointing water main breaks using tools such as a correlator and ground microphone.
- F. Skill in pinpointing natural gas leaks using CGI, four-gas meter, or other tools.
- G. Skill in the operation of office equipment including, but not limited to, general computer systems, job required software applications, the internet, and modern office equipment.
- H. Skill in managing one's own time and the time of others.
- I. Skill in completing assignments accurately and with attention to detail.
- J. Skill in mediation and dispute resolution.
- K. Skill in using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions, or approaches to problems.

#### 5. Ability Requirements

- A. Ability to perform mathematical calculations to set grade levels, make conversions from metric to English, determine pipe diameter, and determine cost of supplies.
- B. Ability to be scheduled for standby duty.
- C. Ability to create and maintain a positive working environment that welcomes diversity, ensures cooperation, and promotes respect by sharing expertise with team members, fostering safe work practices, and developing trusting work relationships.
- D. Ability to communicate and interact effectively with members of the public.
- E. Ability to communicate effectively both orally and in writing.
- F. Ability to recognize, analyze, and solve a variety of problems.
- G. Ability to consistently and independently prioritize one's own work and the work of others, including scheduling, assigning staff, and securing resources.
- H. Ability to handle difficult and stressful situations with professional composure.

- I. Ability to work successfully as a member of a team and independently with minimal supervision.
- J. Ability to set expectations and provide training in safe and proper work methods, development, and coaching for employees in conjunction with the supervisor.
- K. Ability to interpret and apply laws, contracts, regulations, policies, and procedures.
- L. Ability to enforce safety rules and regulations.
- M. Ability to maintain confidential information.
- N. Ability to demonstrate dependability, responsibility, and consistency in job performance.
- O. Ability to exercise sound judgment in making critical decisions.
- P. Ability to attend work as scheduled and/or required.

### Physical Demands

The work requires considerable and strenuous physical exertion such as frequent climbing of tall ladders, lifting heavy objects over 50 pounds, and crouching or crawling in restricted areas. Requirements also include entry into confined spaces and lifting heavy objects at unusual angles.

#### Work Environment

The work environment involves high risks with exposure to potentially dangerous situations or unusual environmental stress requiring a range of safety and other precautions (e.g., working at great heights under extreme outdoor weather conditions, in similar situations in which conditions cannot be controlled).

HR: AO	Union: Basic	EEOC: Skilled Craft Workers	CSB: 11/28/2023	Class No: 1749
WC: 6319	Pay: 34	EEOF: Utilities/Transportation	CC:	Resolution:

# **Utility Operations Leadworker**

SUMMARY/PURPOSE:	Supervise subordinates
OUMINATOR ON OOL.	Oupervise subordinates

To coordinate and lead an assigned crew in performing the installation, maintenance, and repair of the City's water and gas distribution system and the natural gas distribution system (including transmission mains up to 900 PSI), sanitary and storm water sewer collection systems system, and stormwater collection system. The work involves a combination of leading a crew, laboring, and operating power equipment to complete utility projects; duties may be performed under adverse weather conditions.

#### **FUNCTIONAL AREAS:**

- 1. Organize and direct the activities of assigned personnel.
- \* A. Determine priorities, assign work to personnel, and coordinate schedules to ensure timely completion of work.
- \* B. Assist in the hire, transfer, suspension, or discharge of assigned personnel.
- \* C. SUPERVISION RECEIVED

The supervisor makes assignments by defining objectives, priorities, and deadlines and assists incumbents with unusual situations which do not have clear precedents. Incumbents plan and carry out the successive steps and handle problems and deviations in the work assignment in accordance with instructions, policies, previous training, or accepted practices in the occupation.

#### SUPERVISION GIVEN

Does not have direct supervisory responsibility but does have significant oversight of employees and input regarding performance on a regular basis.

#### ESSENTIAL DUTIES AND RESPONSIBILITIES

- Oversee the installation, repair, modification, and maintenance of the City's water distribution system, natural gas distribution system, sanitary sewer collection system, and stormwater collection system.
- Ensure a safe work environment; train personnel in their areas of work including correct and safe operating procedures, methods, and techniques used.
- 3. Direct assigned personnel in the execution of construction and repair projects, providing clear, sufficient, and timely information about plans, expectations, tasks, and activities.
- 4.4. Establish work standards <u>for assigned personnel</u>; <u>mentor</u> and <u>evaluate work of guide assigned</u> employees in areas where improvement is <u>needed</u>.
- 5. \* D. Guide, check, monitor, inspect, and report on the work of a crew engaged in the installation, repair, modification, or maintenance of pipe sections, hydrants, valves, regulators, pressure reducers, meters, and taps; sewers, culverts, catch basins, and manholes; or excavation work, such as shoring, construction materials, compaction, and restoration.
- 2.6. Monitor work sites worksites to ensure compliance with established methods, guidelines, and procedures; inspect for appropriate barricades, warning devices, and proper placement of equipment.
- \* E. Train personnel in correct and safe operating procedures.
- \* F. Direct assigned personnel in the execution of construction/repair projects.
- 7. \* G. Disseminate information to employees through bulletins Interpret maps for the purpose of directing maintenance personnel to locate work projects; interpret gas distribution maps for purposes of directing shutdown area when gas main has been damaged.
- 8. Respond to emergency situations as incident commander, make initial assessment and determine degree of danger, damage, urgency, or inconvenience involved; prioritize and process information pertaining to emergency maintenance needs by directing personnel and equipment to worksite locations; control and direct activities at worksites requiring emergency repairs to restore services; document all activities to meet the Minnesota Office of Pipeline Safety (MNOPS) and Pipeline and Hazardous Materials Safety Administration (PHMSA) requirements.

Communicate effectively with Police, Fire, and other communications.

- \* H. Perform related duties and assignments as directed.
- 2. Supervise the installation, repairs, modifications and maintenance of the water & gas distribution system and the sanitary and storm water collection systems.
- \* A. Review construction plans and specifications for compliance with existing standards.
- \* B. Plan construction and maintenance projects.
- 3.9. \* C. Conduct meetings with work crews to discuss construction projects of hazards at worksite locations.
- D. Provide materials and equipment necessary to perform work projects.
- \* E. Develop traffic control plans for work sites and instruct subordinates in proper installation of the plan.
- 4.10. \* F. Monitor work progress and Use the Enterprise Asset Management (EAM) system to maintain <u>detailed</u> records of <u>utility projects</u>, <u>including</u> work performed, <u>progress</u>, and materials used.
- \* G. Supervise and inspect excavation work; such as, shoring, construction materials, compaction, and restoration.
- \* H. Inspect work sites for appropriate barricades, warning devices, and proper placement of equipment.
- \* I. Inspect the installation of pipe sections, hydrants, valves, regulators, pressure reducers, meters, and taps.
- \* J. Inspect the installation of sewers, culverts, catch basins, and manholes.
- 5.11. \* K. Supervise Supervise and lead the restoration of work site worksite street surfaces by directing personnel to refill trenches, mixing, pouring, and smoothing asphalt, gravel, and other materials to repair roadways.
- \* L. Interpret maps for the purpose of directing maintenance personnel to locate work projects.
- 12. \* M. Plan and coordinate construction maintenance projects with department personnel, other City departments, outside contractors, and customers as needed; review construction plans and specifications for compliance with existing standards; conduct meetings with assigned personnel to discuss work projects.
- 6.13. Supervise personnel crew members in the maintenance of tools, and inspect equipment in ato ensure safe operable condition.
- \* N. Ensure a safe work environment.
- 14. \* O Understand, monitor, and make operational decisions based on weather models and forecasts.
- 15. Be proficient with basic computer functions, cloud-based applications, and data collection and analysis applications.
- 16. Arrange equipment and materials necessary to complete assigned tasks and furnish to worksites by trailer or pick-up truck, ensuring combined weight does not exceed 26,000 pounds gross vehicle weight.
- 17. Develop traffic control plans for worksites, and instruct and train assigned personnel in proper installation of the plan.
- 7.18. Direct work crews to close a job site that is in violation of health/safety regulations.
- \* P. Furnish materials and equipment to work sites by hauling these materials on a trailer or pick-up truck with a combined weight not to exceed a 26,000 pounds gross vehicle weight.
- 8.19. \* Q. Operate, when necessary, excavators, hydro-excavators, backhoes, and dump trucks if needed.
- 3. Respond to emergency situations.
- \* A. Prioritize and process information pertaining to emergency maintenance needs by directing personnel and equipment to work site locations.
- \* B. Make initial assessment of an emergency situation and determine degree of danger, damage, urgency, or inconvenience involved.

- Control and direct work activities at work sites requiring emergency repairs to restore services. D. Notify police, fire, and other work crews of hazards at work site locations. — Perform related Be an effective team member by exhibiting self-motivation, supporting other employees in handling tasks, interacting effectively and respectfully with others, showing a desire to contribute to the team effort, accepting assignments willingly, and completing tasks within agreed upon timelines. 21. Coordinate with various City departments, other government agencies, and community groups to develop methods of sharing resources, minimizing duplication, and simplifying procedures. Provide training on new or modified procedures and policies to all affected parties. In collaboration with the supervisor, organize and direct the work activities of assigned team, and determine work priorities, assignments, and coordinate schedules to ensure timely completion of work. 24. Provide input on decisions regarding the hiring processes, onboarding procedures, and discipline of assigned personnel. 25. Establish and maintain positive working relationship with the supervisor and employees by maintaining two-way communication, producing consistent results, advocating for the team when appropriate, and offering expertise to improve processes, systems, and the organization. 9-26. Other duties and assignments as directed may be assigned. Interpret gas distribution maps for purposes of directing shut down area when gas main has been damaged. JOB REQUIREMENTS To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skills, and abilities required. 1. Education & Experience Requirements + A. Completion of the City of Duluth Water & Gas Maintenance training program, or Utility Operator Apprenticeship program, or five (5and two (2) years of experience asin a Citylead position and/or leading workcrews of Duluth Collection System Maintenance Worker, Lift Station Operator, or Pipeline Weldersimilar complexity and level of responsibility. License Requirements 2. Possession of a valid Minnesota driver's license or privilege by the date of appointmentPossess and thereafter. -Ability to obtain maintain a Minnesota Class "A" commercial driver's license Α. including a Combination Vehicle Endorsement within six months of hire date and tanker endorsement. B. С. -Ability to obtain and maintain an SC Wastewater Operator license within one (1) year of hire date. C. ——D.——Ability to obtain and maintain a Minnesota Class "D" Water Operators Operator license within one (1) year of hire date. Must stay up-to-date on continuing education and Operator Qualifications (OQs).
  - 3. Knowledge Requirements
  - + A. Knowledge of location and topography within the City of Duluth.
  - B. Knowledge of gas-and-diesel-powered equipment used in the installation, maintenance, and repair of a water & gas distribution system, sanitary and storm water collection systems.
    - A. <u>+ C. Extensive</u> knowledge of the materials, equipment, procedures and practices used in the installation, repair, and maintenance of a water & and gas distribution, /high pressure transmission main system, and sanitary and storm waterstormwater collection systems.

- + D. Critical knowledge of traffic controlsafe and vehicle operation regulations.
- + E. Knowledge of OSHA, CDL, EPA, and MNOPS regulations.
- + F. Knowledge of methods and procedures of flow monitoring and sampling of water, wastewater, and storm water.
  - B. + G. Knowledge of proper trenching, and shoring procedures, and trench box operations.
- + H. Knowledge of soil sampling techniques.
- + I. Knowledge of confined space entry procedures.
- + J. Knowledge of effective supervisory practices.
- + K. Knowledge of applicable safety procedures.
  - C. <u>Extensive</u> knowledge of applicable federal, state, and local laws and regulations pertaining to the installation, repair, and maintenance of a water & gas distribution system, sanitary sewer, and storm waterstormwater collection systems.
  - D. Knowledge of confined space entry procedures.
  - E. Knowledge of gas-and-diesel-powered equipment used in the installation, maintenance, and repair of a water and gas distribution/high pressure transmission main system, sanitary sewer, and stormwater collection systems.
  - F. Knowledge of applicable safety procedures and requirements.
  - G. Knowledge of traffic control and vehicle operation regulations.
  - H. Knowledge of OSHA, DOT, CDL, Environmental Protection Agency (EPA), and MNOPS,
     Minnesota Pollution Control Agency (MPCA), and Minnesota Department of Health (MDH) regulations.
  - I. Knowledge of location and topography within the City of Duluth.
  - J. Knowledge of methods and procedures of flow monitoring and sampling of water, wastewater, and stormwater.
  - K. Knowledge of WIN-911 and the Supervisory Control and Data Acquisition (SCADA) system operation.
  - L. Knowledge of sanitary sewer force main operation and maintenance.
  - M. Knowledge of soil sampling techniques.
  - N. Knowledge of problem-solving and conflict-resolution techniques.
  - O. Knowledge of applicable safety requirements.
  - P. Knowledge of, or the ability to learn, City policies and procedures.
  - Q. Knowledge of federal, state, and local laws, statutes, regulations, codes, and standards related to the area of responsibility.
  - R. Knowledge of effective leadership and personnel practices.
  - S. Knowledge of business and management principles involved in strategic planning, resource allocation, human resources practices, leadership technique, and coordination of people and resources.

### 4. Skill Requirements

- A. + A. Skill in setting up and removing appropriate traffic controls.
- B. <u>+ B.</u> Skill in performing construction repairs to a water & and gas distribution system, sanitary <u>sewer</u>, and <u>storm waterstormwater</u> collection systems.
- C. + C. Skill in supervising and leading assigned personnel.
- D. + D. Skill in operating excavators, backhoes, and dump trucks.
- <u>E.</u> <u>+ E.</u> Skill in pinpointing water main <u>breaks using tools such as a correlator and ground microphone.</u>
- F. Skill in pinpointing natural gas leaks using CGI, four-gas meter, or other tools.
- G. Skill in the operation of office equipment including, but not limited to, general computer systems, job required software applications, the internet, and modern office equipment.
- H. Skill in managing one's own time and the time of others.
- I. Skill in completing assignments accurately and with attention to detail.
- J. Skill in mediation and dispute resolution.
- E.K. Skill in using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions, or approaches to problems.

- 5. Ability Requirements
- + A. Ability to read maps, specifications, and construction plans used in utility construction work.
- B. Ability to use good judgment and work independently under limited supervision.
- C. Ability to plan and lay out a work project.
- D. Ability to develop work crew and equipment schedules.
- + E. Ability to interpret safety rules and apply them to hazardous situations.
- + F. Ability to communicate effectively both orally and in writing.
- + G. Ability to prepare clear, concise reports.
- + H. Ability to establish and maintain effective working relationships with supervisors, co-workers, and the public.
- + I. Ability to work outside during inclement weather.
- + J. Ability to work in confined spaces.
- + K. Ability to lift and carry supplies and equipment such as 50-pound bags of cement products and a 90-pound jackhammer.
- L. Ability to successfully complete "Competent Person" and HAZMAT First Responder training.
- M. Ability to successfully pass Gas Inspectors competency test.
- N. Ability to meet certification requirements in compliance with state and federal rules and regulations.
- O. Ability to successfully complete a Gas Operator Certification program.
- + P. Ability to stand, kneel, stoop, and crouch for extended periods.
  - A. + Q. Ability to perform mathematical calculations to set grade levels, make conversions from metric to English, determine pipe diameter, and determine cost of supplies.
- + R. Ability to attend work on a regular basis.
  - B. S. Ability to be scheduled for standby duty.
- \* Essential functions of the job
- + Job requirements necessary on the first day of employment
  - C. Ability to create and maintain a positive working environment that welcomes diversity, ensures cooperation, and promotes respect by sharing expertise with team members, fostering safe work practices, and developing trusting work relationships.
  - D. Ability to communicate and interact effectively with members of the public.
  - E. Ability to communicate effectively both orally and in writing.
  - F. Ability to recognize, analyze, and solve a variety of problems.
  - G. Ability to consistently and independently prioritize one's own work and the work of others, including scheduling, assigning staff, and securing resources.
  - H. Ability to handle difficult and stressful situations with professional composure.
  - Ability to work successfully as a member of a team and independently with minimal supervision.
  - J. Ability to set expectations and provide training in safe and proper work methods, development, and coaching for employees in conjunction with the supervisor.
  - K. Ability to interpret and apply laws, contracts, regulations, policies, and procedures.
  - L. Ability to enforce safety rules and regulations.
  - M. Ability to maintain confidential information.
  - N. Ability to demonstrate dependability, responsibility, and consistency in job performance.
  - O. Ability to exercise sound judgment in making critical decisions.
  - Ability to attend work as scheduled and/or required.

The work requires considerable and strenuous physical exertion such as frequent climbing of tall ladders, lifting heavy objects over 50 pounds, and crouching or crawling in restricted areas.

Requirements also include entry into confined spaces and lifting heavy objects at unusual angles.

## Work Environment

The work environment involves high risks with exposure to potentially dangerous situations or unusual environmental stress requiring a range of safety and other precautions (e.g., working at great heights under extreme outdoor weather conditions, in similar situations in which conditions cannot be controlled).

HR: KGAO	Union: Basic	EEOC: Skilled Craft Workers	CSB: 03/13/2008	Class No: 1749
WC: 7520631 9	Pay: <del>32</del>	EEOF: Utilities/Transportation	CC: 04/14/2008	Resolution: 08- 0230R