

**Policies 360 SOFTWARE AS A SERVICE AND
HOSTING SUBSCRIPTION AGREEMENT**

between

**City of Duluth
("Subscriber")**

and

**LETAC, dba Policies 360
("Licensor")**

Contract No. 28-25-001

This Agreement (Contract Number 28-25-001) ("**Agreement**") is effective as of 01-01-2026 ("**Effective Date**") and is made and entered into by and between:

The City of Duluth, Minnesota, a Municipal corporation having offices at 411 West 1st Street, Duluth, Minnesota 55802 ("**Subscriber**"); and

LETAC, dba, Policy Pro 360. a Minnesota corporation having offices at 1809 Northwestern Ave, Stillwater, MN 55082 ("**Licensor**");

Subscriber and Licensor being referred to individually herein as a "**Party**" and collectively as "**Parties**".

WHEREAS:

- A. Licensor provides online, or web-based subscription Law Enforcement Policies as defined in Article 2; and
- B. the Parties desire that such Law Enforcement Policies are made available to Subscriber and its employees under the terms and conditions of this Agreement.

NOW, THEREFORE, in consideration of the foregoing express premises and the mutual covenants hereinafter set forth, Subscriber and Licensor hereby agree as follows:

1. AGREEMENT; TERM:

- 1.1. This Agreement consists of this document (comprising the Preamble, the Recitals, and the Articles); and the following Exhibits attached hereto and made a part of this Agreement for all purposes:

Exhibit A Scope of Services
Exhibit B Fees

- 1.2. Subject to early termination of this Agreement by Subscriber as provided herein, Licensor shall provide the Services for the term of sixty (60) months commencing on the Commencement Date.
- 1.3. Subscriber shall have the option, exercisable at its sole discretion, to extend the term for up to twenty- four (24) months by giving Licensor notice in writing at least ninety (90) days before the date on which this Agreement would otherwise expire.
- 1.4. If Subscriber exercises the option provided in Article 1.3 to extend the term, Subscriber shall have further options, exercisable at its sole discretion, to extend the term for up to an additional twenty-four (24) months by giving Licensor notice in writing at least ninety (90) days before the date on which this Agreement, as extended pursuant to Article 1.3, would otherwise expire.
- 1.5. Licensor shall notify Subscriber, at least sixty (60) days prior to the end of the current term, of any proposed increase in the fee for the extension of the term. If such notice is not provided by Licensor at least sixty (60) days prior to the end of the current term, the fees for the extension period cannot be increased.

2. DEFINITIONS:

The following terms, when used in this Agreement, shall have the meanings shown below therefore:

"**Authorized Users**" shall mean employees, representatives, consultants, contractors, or agents of Subscriber whom Subscriber has authorized to use the Services and to whom Licensor has supplied user identifications and passwords.

"**Claims**" shall mean any of the following, including any combination thereof: causes of action (*in rem* or *in personam*), assertions, demands, allegations, proceedings, suits, losses, liabilities, fines,

penalties, costs, damages, judgments, awards, and expenses, including court costs and attorneys' fees, and sums paid by way of settlement and compromise.

"Commencement Date" means the date Subscriber first accesses the Systems and begins using the Services.

"Indemnify" shall mean defend, indemnify, and hold harmless; and terms such as **"Indemnified"**, **"Indemnifying"**, **"Indemnification"**, **"Indemnity"**, **"Indemnitor"**, and **"Indemnatee"** shall have appropriately correlative meanings and be construed accordingly.

"Licensor Technology" means all of Licensor's proprietary technology (including software, hardware, products, processes, algorithms, user interfaces, know-how, techniques, designs, documentation, and other tangible or intangible technical material or information) made available to Subscriber by Licensor in providing the Services.

"Personal Data" means any first or last name, physical address, email address telephone number, other information that allows physical or online contacting of an individual, or other identity employment information, employee identification number, biometric identification data, or other individually identifiable information that may be accessible to Licensor as a result of Subscriber using the Services.

"Services" means the specific edition of Licensor's online policies, manuals and software application identified in **Exhibit A**, developed, operated, maintained and hosted by Licensor and made accessible designated website or IP address, and ancillary online or offline products and services provided to Subscriber by Licensor, to which Subscriber is being granted access under this Agreement, including the Licensor Technology and Systems.

"Subscriber Data" means any technology, intellectual property, data, information, or material provided or submitted by Subscriber to the Systems in the course of using the Services. Subscriber Data shall include Personal Data.

"Systems" means the application software, network servers, hardware, software, and data operations utilized by Licensor for the provision of Services.

3. LICENSE GRANT:

- 3.1. In consideration of the fees Subscriber shall pay to Licensor as set forth in **Exhibit B** of this Agreement and the remaining obligations of Subscriber as set forth herein, Licensor hereby grants to Subscriber and Subscriber hereby accepts a nonexclusive non-transferable worldwide license for Subscriber and Authorized Users to access and use the Services set forth in **Exhibit A**. Subscriber agrees that only Authorized Users shall access and use the Services.

4. OWNERSHIP:

- 4.1. Licensor transfers no right, title, or interest in and to Licensor Technology or the Systems except as expressly stated in this Agreement, and the same shall remain the sole and exclusive property of the Licensor.
- 4.2. All right, title, and interest in and to the Subscriber Data and results from processing Subscriber Data are and shall remain the property of Subscriber and no right, title, or interest in and to Subscriber Data or the results from processing Subscriber Data shall vest in Licensor.

5. HOSTING, SECURITY, PRIVACY, BACKUP, AND SUPPORT:

- 5.1. Licensor shall provide a dedicated and secure hosting environment for the Services, which shall include, but not be limited to, all hardware, servers, operating software, network components, database storage, security, technical support, maintenance, backup, and disaster recovery required for Subscriber to use the Services, or otherwise required by this Agreement.

6. AVAILABILITY AND MAINTENANCE:

- 6.1. The Services shall be accessible to Authorized Users twenty-four (24) hours a day, seven (7) days a week, except for (i) scheduled maintenance and required repairs; and (ii) any interruption due to causes beyond the control of Licensor or which are not reasonably foreseeable by Licensor, including, but not limited to, interruption or failure of telecommunication or digital transmission links and internet slow-downs or failures. This obligation shall be deemed satisfied if Licensor makes the Services available for not less than 99 % of the time during each calendar year. Such percentage shall be calculated by dividing the number of actual hours the Services were made available in the relevant 12 month period by the number of hours the Services were required to have been made available during that 12 month period. If Licensor fails to meet this availability in any certain year, Licensor shall provide Subscriber a proportionate credit against fees in the following billing period. If Licensor fails to maintain an average Services availability of at least 95% over any period of three (3) consecutive months during the immediately preceding 12 month period, Subscriber may immediately terminate this Agreement and receive a refund of any prepaid fees.
- 6.2. Licensor shall perform maintenance services, updates, or upgrades to ensure continuous availability and operation of the Systems. Licensor shall use commercially reasonable efforts to inform Subscriber of any known or foreseeable disruptions to the availability of the Services; and to schedule such disruptions for times least likely to cause inconvenience to Authorized Users.

7. USE AND ACCESS:

- 7.1. Subscriber shall obtain access to the internet in order to access and use the Services and complete the implementation and set-up process as set forth in **Exhibit A** to access the Services.
- 7.2. Subscriber is entirely responsible for maintaining the confidentiality of any passwords and account information required for access to the Services, and for all acts by Subscriber or anyone authorized by Subscriber to access Subscriber's account that occur in connection with Subscriber's account
- 7.3. Subscriber shall not use the Services or the Licensor Technology for any purpose that is (i) unlawful; or (ii) not specifically agreed to by this Agreement.
- 7.4. Subscriber shall not without the express written consent of Licensor, copy, sell, sublicense, rent, or lease any portion of the Service, including all, updates, trainings and or revisions to said Services that may be periodically provided to Subscriber.
- 7.5. Except for a violation of Sections 7.3, 7.4 and 7.6 hereof, or Subscriber's failure to timely pay invoices as set forth in Section 8 hereof, Subscriber shall continue to have unrestricted use of the Services in accordance with the terms and conditions of this Agreement during any dispute between Subscriber and Licensor, provided Subscriber is proceeding in good faith to resolve such dispute.
- 7.6. Licensor acknowledges that nothing in this agreement restricts Subscriber from copying, or reproducing, physical copies of the Services, policies, and manuals identified in **Exhibit A**, if complying with authorized public data request as required by Minnesota law.
- 7.7. Subscriber may designate Authorized Users, such persons being able to use the Services for the exclusive benefit of Subscriber. Except as set forth hereinabove, Subscriber shall not assign, convey or transfer any interest in and to the Services without the written consent of the Licensor.

8. INVOICING, PAYMENT, AND TAXES:

- 8.1. Subscriber shall pay the fees set forth in **Exhibit B**. Within thirty (30) days of Subscriber's receipt of a correct and undisputed invoice from Licensor, together with all required supporting documentation, Subscriber shall pay, or cause to be paid, the amount of such invoice. Any undisputed sum due that is not paid within sixty (60) days of the invoice receipt date shall bear interest from the due date thereof to the date of payment at a rate of interest equal to one and one half percent (1 ½ %) per month or the maximum rate permitted by law, whichever is less. Subscriber shall pay all costs of collection, including legal expenses, court costs and attorney fees at any time incurred by Licensor in the collection of any amounts owing by Subscriber to Licensor,
- 8.2. Licensor may invoice, and Subscriber shall pay to Licensor, such applicable sales, use, excise, or other similar taxes (federal, state, or local) that Licensor is required by law to apply to the fees set forth in **Exhibit B**. Any such tax amounts shall be clearly and separately stated on Contractor's invoices.
- 8.3. In no event shall Subscriber be obligated to pay or reimburse Licensor for any tax imposed on Licensor's income, property, or privilege of doing business.
9. **WARRANTIES:**
- 9.1. **Performance.** Licensor warrants and represents that the Services will perform the functions described in the documentation and specifications provided by Licensor and operate substantially error free and uninterrupted under normal use and circumstances throughout the term of this Agreement.
- 9.2. **Non-Infringement Warranty.** Licensor warrants and represents that when used in accordance with this Agreement, the Services, Systems, and Licensor Technology shall not infringe upon or violate any copyright, patent, trademark, trade secret, or any other proprietary right of any third party.
- 9.3. **Limitations on Warranties.** IN CONSIDERATION OF THE WARRANTIES EXPRESSLY PROVIDED IN THIS ARTICLE 9 AND THE ACCESSIBILITY COMMITMENT IN ARTICLE 6, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.
- 9.4. **Internet Delays.** THE SERVICES MAY BE SUBJECT TO LIMITATIONS, DELAYS, AND OTHER PROBLEMS INHERENT IN THE USE OF THE INTERNET AND ELECTRONIC COMMUNICATIONS. LICENSOR IS NOT RESPONSIBLE FOR ANY DELAYS, DELIVERY FAILURES, OR OTHER DAMAGE RESULTING FROM SUCH PROBLEMS.
- 9.5. **Exclusive Remedies.** Subscriber's exclusive remedies and Licensor's entire liability for any breach of the warranties specified in this Article 9, except as expressly provided otherwise in this Agreement, shall be the correction of the breach of warranty and the remedies provided in Article 6. However, if Licensor is unable to effect the correction without undue delay for the circumstances, Subscriber shall be entitled to terminate this Agreement, and the remedies defined in Article 14 shall apply.
10. **INTELLECTUAL PROPERTY INDEMNITY:**
- 10.1. **LICENSOR SHALL INDEMNIFY SUBSCRIBER FROM AND AGAINST ANY AND ALL CLAIMS ARISING OUT OF OR RELATED TO ANY ACTUAL OR ALLEGED INFRINGEMENT OR VIOLATION OF ANY THIRD PARTY COPYRIGHT, OR OTHER INTELLECTUAL PROPERTY RIGHT IN CONNECTION WITH USE OF OR ACCESS BY SUBSCRIBER TO THE SERVICES, SYSTEMS, OR LICENSOR TECHNOLOGY PROVIDED UNDER THIS AGREEMENT.**
- 10.2. If a Claim of violation of copyright, trade secret, or other intellectual property rights relating to the Services, Systems, or Licensor Technology provided under this Agreement is made against Subscriber, Subscriber shall: (i) promptly notify Licensor; (ii) allow Licensor to control the litigation or settlement of such Claim; and (iii) cooperate with Licensor in the investigation,

defense, and/or settlement thereof. Subscriber retains the right to participate at its own cost in any action in which Subscriber is named as a defendant.

- 10.3. Should any portion of the Services or intended use thereof become, or in Licensor's reasonable opinion be likely to become, the subject of a Claim for infringement of a copyright, or other proprietary right, Licensor shall at its option either (i) promptly and diligently modify or replace such portion to make it non-infringing, without degradation to functionality; or (ii) terminate this Agreement and refund fees pursuant to Article 14.3.

11. RISK:

- 11.1. **SUBSCRIBER SHALL INDEMNIFY LICENSOR AND LICENSOR'S AFFILIATES AND THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS FROM AND AGAINST ANY AND ALL CLAIMS FOR INJURY TO OR DEATH OF SUBSCRIBER'S EMPLOYEES, OR AGENTS OCCURRING IN CONNECTION WITH THIS AGREEMENT OR PERFORMANCE HEREUNDER; REGARDLESS OF THE CAUSE OR REASON THEREOF, EVEN IF SUCH PERSONAL INJURY OR DEATH RESULTS FROM OR IS CAUSED BY THE SOLE, JOINT, CONCURRENT, ACTIVE, OR PASSIVE NEGLIGENCE OR STRICT LIABILITY OF THE PERSONS INDEMNIFIED HEREUNDER.**

12. LOSS:

- 12.1. **LICENSOR SHALL NOT BE LIABLE TO SUBSCRIBER FOR AND SUBSCRIBER SHALL RELEASE AND INDEMNIFY LICENSOR FROM AND AGAINST ANY LOSS SUFFERED BY SUBSCRIBER RESULTING FROM OR ARISING OUT OF OR OCCURRING IN CONNECTION WITH SERVICES, SYSTEMS, POLICIES, OR LICENSOR TECHNOLOGY, OR THIS AGREEMENT. ALL SYSTEMS AND POLICIES SUBJECT TO THIS AGREEMENT WERE PROVIDED FOR SUBSCRIBER'S EXCLUSIVE USE AND ADOPTED AT THE SOLE DISCRETION OF THE SUBSCRIBER.**
- 12.2. **SUBSCRIBER AGREES TO AND UNDERSTANDS THAT LICENSOR HAS MADE REASONABLE EFFORTS TO COMPLY WITH AND ADHERE TO ALL APPLICABLE STATUTES, OPINIONS, LAWS, AND INDUSTRY STANDARDS IN EFFECT AT THE TIME OF CREATION. SUBSCRIBER SHALL RELEASE AND INDEMNIFY LICENSOR FROM AND AGAINST ANY LOSS SUFFERED BY SUBSCRIBER RESULTING FROM OR ARISING OUT OF OR OCCURRING IN CONNECTION WITH THIS AGREEMENT.**

14. TERMINATION AND REMEDY:

- 14.1. **Termination of Agreement for Cause.** Each of Licensor and Subscriber has the right to terminate this Agreement and pursue injunctive relief if the other Party breaches or is in default of any material obligation under this Agreement, when such a breach or default (i) is incapable of cure; or (ii), being capable of cure, has not been cured within thirty (30) days after receipt of written notice of breach or default.
- 14.2. **Termination for Convenience.** This agreement may be terminated by either Party at the annual anniversary date of each year of the Subscription Term by written notice to the other Party at least thirty (30) days prior to the anniversary date of the Subscription Term.
- 14.3. **Remedy.** In the event Subscriber terminates this Agreement pursuant to Article 14.1 or Article 14.2 Licensor shall return to Subscriber any prepaid payments it received for the terminated portion of the Agreement.
- 14.4. **Subscriber Data.** Upon termination or expiration of this Agreement, Licensor shall remove from its servers and return to Subscriber all Subscriber Data or provide Subscriber, as the case may be, access for a reasonable period of time (but, in any event, no more than 180 days) after termination or expiration in order to gather and facilitate a transfer of all Subscriber Data.

Notwithstanding the foregoing, Licensor shall be permitted to retain one archival copy of the Subscriber Data, and Licensor shall represent to Subscriber that the same is retained for archival purposes only and any possible litigation arising thereunder, and for no other purpose.

15. GOVERNING LAW:

15.1. **THE INTERPRETATION AND PERFORMANCE OF THIS AGREEMENT SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF MINNESOTA, EXCEPT FOR ANY RULE OF LAW OF THE STATE OF MINNESOTA, WHICH WOULD MAKE THE LAW OF ANY OTHER JURISDICTION APPLICABLE.**

15.2. The Parties specifically agree that, if any provision of this Agreement is determined to be unenforceable or in contravention of any applicable law, such provision shall be deemed modified to the minimum extent required to bring such provision into compliance with said statute or case law. **NOTHING CONTAINED HEREIN SHOULD BE CONSTRUED AS CONTRAVENING THE EXPRESS INTENTION OF THE PARTIES THAT THE LAWS OF THE STATE OF MINNESOTA SHALL APPLY IN ALL RESPECTS, UNLESS AND EXCEPT TO THE EXTENT THAT THE PARTIES MAY REFERENCE AND REQUEST APPLICATION OF A LAW, STATUTE, OR RULE OF ANOTHER JURISDICTION OR GOVERNMENTAL BODY IN A SPECIFIC PROVISION OF THIS AGREEMENT.**

16. DISPUTE RESOLUTION:

16.1. All actions and proceedings arising out of or related, in whole or in part, to this Agreement shall lie exclusively in the state courts of Washington County, Minnesota. Both Parties hereby irrevocably submit to the exclusive jurisdiction of such courts (and, in the case of appeals, appropriate appellate courts therefrom) in any such action or proceeding and irrevocably waive the defenses of lack of personal jurisdiction or any inconvenient forum to the maintenance of any such action or proceeding.

17. DATA AND CONFIDENTIAL INFORMATION:

17.1. All data created, collected, received, maintained or disseminated for any purpose by the Parties because of this agreement is governed by the Minnesota Data Practices Act.

17.2. During the term of this Agreement, the Parties may provide information to each other or come into possession of information which is considered confidential ("**Confidential Information**"). Confidential Information shall include Subscriber Data, Licensor Technology, and information which is marked as "confidential" or "proprietary" or would reasonably be assumed to be confidential based on its content or the context surrounding its disclosure.

17.3. Licensor specifically agrees that all Subscriber Data (including Personal Data) is and shall remain at all times the exclusive property of Subscriber, and Licensor shall not access, download, or make use of the Subscriber Data for any reason other than for the purposes of providing the Services.

17.4. Upon expiration or termination of this Agreement, and as directed by the disclosing Party, each Party will promptly (i) return to the other Party all of the Confidential Information of the other Party; or (ii) erase and destroy all copies of the Confidential Information of the other Party in its possession and certify destruction of the same.

18. ACCESS TO SUBSCRIBER'S SYSTEMS AND NETWORKS:

18.1. Subscriber shall determine the portions of Subscriber's System and/ or Network to which the Accessing Parties will have access and will designate such portions of the System and Network in writing. No Accessing Party shall access or attempt to access any portion of Subscriber's System or Network except as expressly permitted hereunder.

- 18.2. Licensor shall maintain a current list of individuals accessing Subscriber's System or Network and will provide the list to Subscriber upon request. Subscriber reserves the right to deny any individual access to Subscriber's System or Network at any time.
- 18.3. **SUBSCRIBER MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND EXPRESSLY DISCLAIMS THE WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY WITH RESPECT TO SUBSCRIBER'S SYSTEM AND NETWORK OR THE EQUIPMENT REFERENCED IN ARTICLE 18.10.** Any loss or damage occurring to an Accessing Party arising from use of the System or Network will be solely the responsibility of Licensor. Further, Subscriber will not be liable to Licensor or any Accessing Party for (i) any loss or corruption of Accessing Party data stored in or transmitted through the System; (ii) any incorrect results obtained by using the System; (iii) any interruption of access to or use of the System for whatever reason; (iv) access to any Accessing Party data by third parties; or (v) toll fraud in accessing, using, or egressing the System.

19. ASSIGNMENT:

- 19.1 Licensor shall not assign, transfer, or novate this Agreement, in whole or in part, without the prior written consent of Subscriber. Subscriber shall not assign, transfer, or novate this Agreement, in whole or in part, without the prior written consent of Licensor. Any assignment in violation of this Article 22.1 shall be null and void.

20. GENERAL:

- 20.1 **Headings.** The captions and headings used in this Agreement are for convenience only and shall not be used for purposes of construction or interpretation.
- 20.2 **Non Waiver.** No waiver by either Party of any one or more defaults by the other Party in performance of this Agreement shall operate or be construed as a waiver of any future default or defaults by the same Party, whether of a like or a different character.
- 20.3 **Amendment.** No change to any term or provision hereof shall be effective unless stated in writing and signed by the duly authorized representatives of both Parties.
- 20.4 **Right to Defend.** Each Party shall notify the other immediately upon the commencement of any action brought and the outcome of which may affect the rights of the other Party herein granted, and such other Party shall have the right at its own expense to appear in and defend such actions.
- 20.5 **Severability.** It is intended that if any provision of this Agreement is determined to be unenforceable or void for any reason, such provision shall be adjusted, if possible, in order to achieve the intent of the Parties. In any event, all other provisions of this Agreement shall be deemed valid, binding, and enforceable.
- 20.6 **Legal Representation and Language Construction.** Each Party has had the opportunity to be represented by counsel in connection with the drafting and negotiation of this Agreement, and the Parties agree that this Agreement and the terms hereof shall not be construed more severely against one of the Parties than the other. Specifically, but not by limitation, the Parties agree that no term of this Agreement shall be construed more severely against the Party deemed to be the drafter of such term than against the other Party.
- 20.7 **Entire Agreement.** This Agreement reflects the entire agreement between the Parties with respect to its subject matter. Except for specific confidentiality agreements described in Article 17.8, all other oral or written agreements, contracts, understandings, conditions, warranties, or representations with respect to the subject matter of this Agreement are superseded by this Agreement.

IN WITNESS WHEREOF, the Parties have caused this Agreement to be executed by their respective duly authorized representatives, effective as of the Effective Date.

CITY OF DULUTH a Minnesota municipal corporation

By: _____
Its Mayor (City Administrator per delegated authority)

Date: _____

Attest: _____
City Clerk

Date: _____

Countersigned:

City Auditor

Date: _____

Approved as to form:

City Attorney

Date: _____

LETAC DBA POLICY PRO 360

By:  _____

Print: Thomas J. Weidner

Title: _____

Date: August 13, 2025

EXHIBIT A – SCOPE OF SERVICES

1. GENERAL:

Licensors will provide a hosted platform for Policies 360 Minnesota Law Enforcement Policies Software, Policies 360. The platform provides Subscriber the ability to receive 360 Minnesota Law Enforcement Policies provides a platform to deliver, access, manage, audit and report on Minnesota Law Enforcement Policies

2. SUMMARY OF SERVICES:

Overview

Policies 360 Management

Policies 360 is a web-based **Law Enforcement Policy** management system created to increase **understanding, access, retention, proficiency, and** efficiency in locating and **understanding Law Enforcement Policies** by eliminating unnecessary processes **and providing enhanced targeted knowledge management systems**. All **policy storage, retrieval, updating, auditing, reporting and proprietary knowledge management systems** are performed online.

Policies 360 is used by **law enforcement agencies and municipalities protect the public, officers and municipalities from unnecessary risk and harm by providing comprehensive policies and intuitive knowledge management systems to promote public safety.**

With Policies 360 You Can:

- Receive, sort and manage policies
- Automatically route or complete tickets
- Search for current policies
- Access to policies
- Manage policy updates
- Eliminate unnecessary procedures from policies

Policies 360 Services Include the Following:

- Complete and comprehensive Law Enforcement Policy Manual
- Online access to Policies 24/7
- Integrated intuitive Knowledge Management System
- Policy Update notifications
- Compliance and reporting
- Support for locations and users
- Web-based application access
- Setup, credentialing and configuration
- Telephone support, upgrades and maintenance
- Current auditing and reporting
- Fully redundant and secure data center

3. IMPLEMENTATION AND SET-UP PROCESS:

Outlined in Policies 360 Implementation & Security Forms

4. DETAILS OF SERVICES:

Policies 360 Services Includes the following

LETAC Law Enforcement Policy Manual

Automated MN Law Enforcement Policy Manual

Periodic policy updates

Policy Monitoring

Automated Notifications of Compliance

Employee recognition Auditing

Auditing and Reporting

Completion Detail and Summary Reports

Export Reports to Multiple Formats

Seven Years of Archived Data

Custom Reporting Tool

Intuitive Knowledge Management Systems

Interactive Learning

Support

Online support

Online Training Videos

Data Security

Data Integrity

Data Center Redundancy

Network Redundancy

Data Redundancy

EXHIBIT B – FEES

SUMMARY OF FEES

PP360MN Software:

Based on 160 Officers

Policy Pro 360 Fees	
2026 Policy Pro 360 Onboarding, Customization, and Annual Management	\$12,462.00*
2027 Policy Pro 360 Annual Management	\$9,800.50*
2028 Policy Pro 360 Annual Management	\$10,292.43*
2029 Policy Pro 360 Annual Management	\$10,807.05*
2030 Policy Pro 360 Annual Management	\$11,347.40*
* Denotes 33% discount.	

LETAC Accreditation Support	
Year 1	\$7,500.00*
Year 2	\$7,500.00*
* Denotes 25% Discount.	