

**Council Agenda Item 25-0926R**



**MEETING DATE:** December 8, 2025

**SUBJECT/TITLE:** 25-0926R, A RESOLUTION TO AUTHORIZE THE PURCHASE OF SOFTWARE LICENSING, MIGRATION SERVICES, AND ANNUAL SAAS HOSTING FEES FOR THE CITY'S NEW WORLD ERP RECORDS MANAGEMENT SYSTEM FROM TYLER TECHNOLOGIES, INC., WHICH INCLUDES SOFTWARE FOR FINANCIAL MANAGEMENT, BUDGETING, ACCOUNTS RECEIVABLE AND PAYABLE, PROCUREMENT, HUMAN RESOURCE MANAGEMENT, UTILITY BILLING RECORDS MANAGEMENT, AND ADVANCED REPORT WRITING FOR A FIVE-YEAR AGREEMENT TERM FOR AN AMOUNT NOT TO EXCEED \$1,976,899.

**SUBMITTED BY:** Karla Culhane, Director, Administrative Services

**RECOMMENDATION:** Approve.

**BOARD/COMMISSION/COMMITTEE RECOMMENDATION:** N/A

**PREVIOUS COUNCIL ACTION:** This is a continuation of software licensing that has been annually renewed.

**BACKGROUND:** The City is entering into a five-year agreement with Tyler Technologies, Inc. to migrate the City's New World ERP Records Management System, which includes software for financial management, budgeting, accounts receivable and payable, procurement, human resources management, utility billing records management and advanced report writing. This five-year agreement allowed us to negotiate a lower annual inflator that will be 4% annually in years two through five of the agreement. By moving this system to the Tyler Technologies Government Cloud, we will gain greater redundancy and efficiency within all of the above software systems.

**BUDGET/FISCAL IMPACT:** The funds to support this have been budgeted for.

**OPTIONS:** Approve/Deny

**NECESSARY ACTION:** Approve

**ATTACHMENTS:** Exhibit A