

**Department of Public Works & Utilities Response to Tianna Stringer Public Utilities Commission
Appeal**

Tianna Stringer has a utility account 143571703-018 at 118 West Reis Street in Duluth. Her water meter is meter number B89537323.

Ms. Stringer's last six water meter readings are as follows:

March 28, 2019 – 10 CCFW

April 26, 2019 – 4 CCFW

May 29, 2019 – 8 CCFW

June 28, 2019 – 39 CCFW

July 29, 2019 – 3 CCFW

August 28, 2019 – 5 CCFW

When Ms. Stringer received her June bill in the beginning of July, she saw the high consumption of water and alerted the Housing and Redevelopment Authority of Duluth, MN (HRA). On July 17, 2019, Ms. Stringer requested HRA come to her rental and check her home for a leak. While there, HRA's report indicates that there was no leak found inside the home, but that they did shut off the outside sillcock. If Ms. Stringer's outside sillcock was left on or used excessively in the summer months, this could explain the higher than normal water use.

From the above referenced water meter readings, it appears Ms. Stringer's water meter was functioning before the June 28 reading and appears functional after.

It is the position of the Department that Ms. Stringer's water meter is functionally sound, and the meter readings are correct. Therefore, the bill is accurate and the Department will not issue Ms. Stringer a credit.