## Exhibit A

# MEMORANDUM OF UNDERSTANDING REGARDING THE PRESERVATION OF THE LEVEL OF SERVICES IN THE DOWNTOWN WATERFRONT SPECIAL SERVICE DISTRICT

This Memorandum of Understanding Regarding the Preservation of the Level of Services in the Downtown Waterfront Special Service District ("Memorandum") is made by and between the Greater Downtown Council, a non-profit Minnesota corporation and civic organization ("GDC") and the City of Duluth, a Minnesota municipal corporation ("City") and is effective as of January 1, 2020.

## RECITALS

A. The City has received a petition (the "Petition") from property owners in the Downtown Waterfront who want to improve the safety, cleanliness, and economic vitality of the Downtown Waterfront area by establishing a Special Service District in accordance with Minn. Stat. §§ 428A.01-428A.101 (the "Act"). The Petition has been signed by owners of more than 50% of the net tax capacity of property that will be subject to service charges and by owners of more than 25% of the land area of property that will be subject to service charges.

B. The City Council, by Ordinance Number 9688, adopted on September 13, 2004, established a district pursuant to the Act and also, by Resolution Number 04-0595R, adopted on September 13, 2004, assessed service charges ("Service Charges") against certain property within that district on the basis of net tax capacity.

C. The City Council, by Ordinance File No. 19-037 adopted on August 26, 2019 reestablished the district with expanded boundaries (the "District") from January 1, 2020 through December 31, 2024, and, by Resolution No. 19-0526 adopted on August 26, 2019, imposed new Service Charges.

D. Minn. Stat. § 428A.01, subd. 3, provides that "special services" may not include a service that is ordinarily provided throughout the City from general fund revenues of the City unless an increased level of the service is provided in the Special Service District. In addition, Minn. Stat. § 428A.03, subd. 1, provides that service charges may not be imposed to finance a special service if the service is ordinarily provided by the City from its general fund revenues unless the service is provided in the district at an increased level.

E. The purpose of this Memorandum is to set forth the existing level of City services being provided within the District and to obtain City's agreement not to decrease the level of services being provided in the District except to the extent that a similar decrease in services is being imposed throughout the City.

### **UNDERSTANDINGS**

1. Attached hereto as **Exhibit A** is a description of the municipal services City is currently providing within the Special Service District (the "Established Level of Services").

City agrees that it will not reduce services to the District below the Established Level 2. of Services except where there is a proportionate reduction in services throughout the City.

## **GREATER DOWNTOWN COUNCIL**

## **CITY OF DULUTH**

# Exhibit A

#### SPECIAL SERVICE DISTRICT - CITY SERVICES

AREA	SERVICE	SERVICE PERIOD	FREQUENCY	COMMENTS
STREETS	Plowing		As Needed	Multiple times each year
	Snow Removal		As Needed	Multiple times each year
	lce Control		As Needed	Multiple times each year
	Street Sweeping	5/15-5/15	As Needed	Multiple times each year
	Flushing	5/15-516	As Needed	Multiple times each year
	Pothole Patching		As Needed	
	Street Painting - Long Line	5/1 - 11/1	As Needed	Multiple times each year
	Cross Walk Painting/Parking Stall	5/1 - 11/2	As Needed	Multiple times each year
	Traffic Signs	All Year	As Needed	Work Orders and Routine
	Street Signs	All Year	As Needed	Work Orders and Routine
	Parking Meters	All Year	As Needed	Regular Collection, Work Orders
	Clean Catch Basins		As Needed	Multiple times each year
	Write Parking Tickets		As Needed	
	Assist Utilities		As Needed	Water Breaks, Ice Cutting
	Skywalk Lights		1/year	Bulb Replacement and Major Repairs
SIDEWALKS	Sky work algoris		1) year	Balo Replacement and major hepans
	Sidewalk Sweeping	Spring	As Needed	Multiple times each year
	Snow Removal	Spring	As Needed	Clearing Crosswalk and Viaducts
	Snow Shoveling	All Voor	As Needed	Clearing Crosswalk and Viaducts
	Trash Pick-Up	All Year	As Needed	Servicing one can by Wm. A. Irvin
	Bench Maintenance	All Year	As Needed	
				Bruning Mooding and Desting
				Pruning, Weeding and Planting - we no
		A # 37	ANT Ide -	longer do maintenance on center islan
	Plant Maintenance	All Year	Weekly	teardrops and parking lots in Canal Par
	Mowing		As Needed	Multiple times each year
	Boulevard Tree Maintenance	All Year	As Needed	
÷	Graffiti Removal	All Year	As Needed	
	Bollard Maintenance		As Needed	
	Concrete Planters - Plant/Move/Store	Spring & Fall	2/year	Set out and remove planters
TH AVENUE WEST				
	Trees - Pruning, Removal, Planting	All Year	As Needed	Trees, flowers, shrubs
	Plant Maintenance	All Year	Weekly	Pruning, Weeding and Planting
	Mowing		Weekly	Multiple times each year
	Plowing		As Needed	Multiple times each year
	Snow Removal		As Needed	Multiple times each year
	Sweeping		As Needed	Multiple times each year
	Flushing		As Needed	Multiple times each year
	Clean Catch Basins		As Needed	Multiple times each year
	Pothole Patching		As Needed	Multiple times each year
AYFRONT	, other tataling		101102000	maniple times caon year
	Snow Plowing		As Needed	Multiple times each year
	Snow Removal		As Needed	Multiple times each year
	Patching		As Needed	Multiple times each year
	Sweeping		As Needed	Multiple times each year
	Flushing Class Cataly Decision		As Needed	Walk paths, stage areas, blacktop areas
	Clean Catch Basins	A 11 32	Almonth	
	Parking Meters	All Year	4/month	Regular Collection, Work Orders
	Street Painting - Long Line	5/1-11/1	As Needed	Multiple times each year
	Cross Walk Painting/Parking Stall	5/1 - 11/2	As Needed	Multiple times each year
	Traffic Signs	Al! Year	As Needed	Work Orders and Routine
	Street Signs	All Year	As Needed	Work Orders and Routine
	Bollard Maintenance		As Needed	
	Flower Gardens		Weekly	
	Playground Maintenance	All Year	As Needed	
	Maintain Bathrooms	All Year	Daily	
	Graffiti Removal	All Year	As Needed	
	Garbage Pick-Up (Cans/Dumpsters)	May - September	5/week & 2/week	
	Litter Pick-Up	May - September	Daily	
	Grass Cutting	may - Jeptenibel	Weekly	
			a comp	
	-	May Sontamber		
	Maintain Irrigation Systems	May - September	As Needed	
	Maintain Irrigation Systems Trees - Planting, Pruning, Removal	All Year	As Needed	
	Maintain Irrigation Systems		As Needed As Needed As Needed	

BBQ Grill Maintenance		As Needed
Boardwalk Maintenance	All Year	As Needed
Skating Rink Maintenance		As Needed
Mutt Mitts	All Year	As Needed
Grade Parking Lot		As Needed
Gravel Parking Lot		As Needed
Animal Control	May - September	As Needed
Washout Repairs		As Needed

Gichi-ode' Akiing, Sisters Cities Park, Lakewalk/Carriage Trail

	Sweeping	May - September	1-2/week	
	Snow Shoveling		As Needed	
	Flower Gardens		Daily	
	Graffiti Removal	All Year	As Needed	
	Garbage Pick-Up (Cans/Dumpsters)	All Year	Daily	
	Litter Pick-Up	May - September	Daily	
	Grass Cutting		Weekly	
	Maintain Irrigation Systems	May - September	Daily	
	Trees - Pruning and Removal	Alí Year	As Needed	
	Picnic Table Mainenance	All Year	As Needed	
	Bench Maintenance		As Needed	
	Boardwalk Maintenance	All Year	As Needed	
	Grade Carriage Trail		As Needed	
,	Gravel Carriage Trail		As Needed	
				In park spaces, Lakewalk and carriage
	Storm Clean-Up		As Needed	trail.
	Maintain Bathrooms	All Year	Daily	
i.	Washout Repairs		As Needed	
Special Events				
				Sweep, flush, post signs, barricades &
	Gichi-ode' Akiing	May - September	As Needed	cones, planters, permitting
				Sweep, flush, post signs, barricades &
	Bayfront Festival Park	May - September	As Needed	cones, planters
				Sweep, flush, post signs, barricades &
	Lake Superior Plaza West	May - September	As Needed	cones, planters, permitting
				Sweep, flush, post signs, barricades &
	Lakewalk	All Year	As Needed	cones, planters, permitting
	Cold Front	January	As Needed	Set-up, permitting
				Sweep, flush, post signs, barricades &
	Race Events	All Year	As Needed	cones, planters, permitting
				Sweep, flush, post signs, barricades &
	Sisters Cities Park	May - September	As Needed	cones, planters, permitting

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# MEMO

August 7, 2019

TO: Noah Schuchman, CAO

FR: Mike Tusken, Chief of Police

**RE: Current Special Service District Police Services** 

The Police Department provides many services in the area identified by the Greater Downtown Council as the Special Service District. This area is part of two distinct policing districts in the city, including Police District 26 and 27. The following services have been identified as baseline services provided by the Department in that area.

#### **District Stations**

Duluth Transit Center

#### **Patrol District**

Five – six police officers patrol the special service district 24 hours per day, seven days per week. These officers' primary duties involve response to calls for service the area. They also take proactive enforcement of events occurring in their presence and/or identified by district community oriented policing officers.

One patrol lieutenant and three police sergeants supervise police activities in each of these police districts and respond as needed to these areas 24 hours per day, seven days per week.

Three police officers work at the Duluth Transit Center seasonally. These officers work eight-hour shifts (10:00 a.m. – 6:00 p.m.), five days per week from June through early September. They patrol downtown and Canal Park on foot, bicycles, and marked patrol units.

#### **Community Oriented Policing Services (COPS)**

The area commander and one COP sergeant direct the work of two problem-oriented police officers and a civilian support position. These officers work to reduce or eliminate habitual or predictable problem incidents and offenders. One COP is specifically assigned to the current special service district. Twelve uniformed Park Rangers work within the downtown and waterfront districts. The rangers all have interest in law enforcement and provide a recognizable presence while on foot, bike, or ATV to our citizens and tourists from May – October. Not only do they assist tourists with directions, they provide patrol officers and community officers assistance by detecting, reporting, and preventing nuisance incidents. They also support officers at larger events such as Grandma's marathon and music festivals with their presence.



# MEMO

## Mental Health Unit

The mental health unit consists of two embedded social workers, one funded through St. Louis County Health and Human Services and the other by the Center for Alcohol and Drug Treatment. These social workers partner with two sworn officers. This unit works to reduce calls for service involving the police department and partner agencies by providing those experiencing mental health crises with immediate services. Immediate responses also help to improve the quality of life for these individuals.

### **Investigative Support Services**

Investigators from the Department's investigative unit provide follow up investigation on crimes as needed or requested including:

- Violent crimes including all death investigations, robbery, physical assaults, sexual assaults, firearms crimes, and crimes involving terroristic threats
- Family crimes including domestic assault, child abuse and neglect, and child sexual abuse
- Drug crimes
- Property crimes
- Financial crimes
- Crime scene investigations on all major crimes

## **Special Events**

The area commander, one police sergeant, and one police officer spend 15% of their time planning, coordinating, and executing special events occurring in the special service district. Some of these events include:

- Grandma's Marathon
- In-line skating marathon
- Several running races
- Downtown sidewalk days
- Christmas City of the North parade
- Street dances and parades
- Tall ships
- Bentleyville
- Kids, Cops and Cars
- Bayfront events
- DECC events
- Dignitary protection
- Other community and city sponsored events

The Department hires police officers on an overtime basis to staff these events. The Duluth Police Reserves, a volunteer unit, works most of these events in a traffic control capacity. The Duluth Police Explorer Post also assists with events.



# MEMO

#### **Parking Services**

The parking services division serves to enhance public safety and fair, consistent parking access through parking education and enforcement. Parking services employs six full-time parking services agents working primarily Monday – Friday, but with some evening and weekend duty as needed. Administrative staff includes a parking manager and clerical support technician, as well as one full-time sworn police officer whose duties also include downtown community relations. The parking services division are dispatched via 911 and other sources to respond to parking and related items on an as-needed basis. Parking services agents look for concerns such as parking within mandated setback distances from crosswalks, driveways, and traffic control devices, abuse of ADA-signed parking zones, expired meters and time limit violations, alternate side parking, and expired license plates. Parking services agents also devote time to maintenance and administration of the city's various permit systems, public outreach efforts, parking studies, and recommendations for improvement to Duluth's public parking system.

Please let me know if you have any questions.